Attorney Docket No. 15437-0592

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η,	IN THE UNITED STATES PATENT AND TRADEMARK OFFICE						
4	Table T. Rook et al.) Confirmation No.: 2171					
	John T. Beck, et al. Serial No.: 10/761,622 Filed on: January 20, 2004 For: TWO-LEVEL SERVICE MODEL IN OPERAT) Examiner: NYA) Group Art Unit No.: NYA) TING SYSTEM PARTITIONS					
•	Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450						
	INFORMATION DISCLOSUR	RE STATEMENT					
	Sir:						
	Enclosed is a copy of Information Disclosure Ci	tation Form PTO-1449 together with					
	copies of the documents cited on that form, if needed. I	t is respectfully requested that the cited					
	documents be considered and that the enclosed Informa	tion Disclosure Citation Form PTO-1449					
	be initialed by the Examiner to indicate such considerati	ion and a copy thereof returned to					
	applicant(s).						
	Pursuant to 37 C.F.R. § 1.97, the submission of	this Information Disclosure Statement is					
	not to be construed as a representation that a search has	been made and is not to be construed as					
	an admission that the information cited in this statement is material to patentability.						
	Pursuant to 37 C.F.R. § 1.97, this Information Disclosure Statement is being submitted						
	under one of the following (as indicated by an "X" to the	e left of the appropriate paragraph):					
	<u>X</u> 37 C.F.R. §1.97(b).						
	37 CFR &1 97(c) If so, then this Inf	formation Disclosure Statement includes					

one of the following: A statement pursuant to 37 C.F.R. §1.97(e) 1.97(e)(1) The undersigned hereby states that each item of information contained in this information disclosure statement was first cited in communication from a foreign patent office in a counterpart

	foreign application not more than three months prior to the filing of this information disclosure statement.
	1.97(e)(2) The undersigned hereby states that no item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in this information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of this information disclosure statement.
	A check for \$180.00 for the fee under 37 C.F.R. § 1.17(p).
37 C.F.R. the follow	§1.97(d). If so, then this Information Disclosure Statement includes ving:
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	1.97(e)(1) The undersigned hereby states that each item of information contained in this information disclosure statement was first cited in communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this information disclosure statement; OR
	1.97(e)(2) The undersigned hereby states that no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of this information disclosure statement.
	AND
	A check for \$180.00 for the fee under 37 C.F.R. §1.17(i) for submission of the Information Disclosure Statement.
37 C.F.R. grant of a	§1.97(i). Wherein applicants are submitting references before the patent to be placed in the file but not considered by the Patent office.
(1) Acco 1449	rdingly, copies of the references as listed on the attached Form PTO are submitted herewith for placement in the file. No certification or

fees are deemed necessary.

Throughout the pendency of this application, please charge any additional fees, including any required extension of time fees, and credit all overpayments to deposit account 50-1302. A duplicate of this sheet is enclosed.

Respectfully submitted,

HICKMAN PALERMO TRUONG & BECKER LLP

Dated: May 19, 2004

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 19, 2004.

(Date of Deposit)

Annette Jacobs

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Signature of person mailing correspondence)

SERIAL NO. ATTY. DOCKET NO. INFORMATION DISCLOSURE CITATION 15437-0592 10/761,622 IN AN APPLICATION APPLICANT: (PTO-1449) John T. Beck, et al. FILING DATE: GROUP: 1/20/2004 NYA **U.S. PATENT DOCUMENTS** Exam. U.S. Patent Document Name of Patentee or Applicant Date of Publication of Pages, Columns, Initial* of Cited Document Cited Document Lines, Where Kind Code² Number MM-DD-YYYY Relevant (If known) Passages or Relevant Figures Appear 6,074,427 Fought et al. 6/13/2000

	FOREIGN PATENT DOCUMENTS							
Exam.	Cite	Foreign Patent Document		Document	Name of Patentee or Applicant	Date of	Pages,	т6
Initial*	No. ¹	Office ³	Number ⁴	Kind Code ⁵ (If known)	of Cited Document	Publication of Cited Document MM-DD- YYYY	Columns, Lines, Where Relevant Passages or Relevant Figures Appear	1
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Substitute for Form 1449A/PTO (Modified) (use as many sheets as necessary)			Attorney Docket No.: 15437-0592	Application Number: 10/761,622		
	-		First Named Inventor: John T. Beck, et al. Filing Date: 1/20/2004			
		OTHER ART - NO PATENT	LITERATURE DOCUMENTS			
Examiner Initials*						
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